

NexEssential

We call it NexEssential services because it combines Nexus Information Systems quality care and expertise with your essential IT needs. But our clients call it *peace of mind*.



NexEssential Suite



NexDR



NexProtect



NexPrint



NexInnovate



NexSupport



NexDepot

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Our Service Foundations

We believe that it is essential to have a proactive approach to maintaining and innovating your IT environment in order to efficiently access and manage your information. Our professionals have the focus, experience, and perspective to help you meet the challenges of your ever-changing IT infrastructure with industry leading resources found exclusively at Nexus Information Systems.

► Network Operations Center (NOC)

The NOC is your 24/7 resource for network monitoring and administration, help desk support, and proactive IT management of your servers, network infrastructure, and workstations. The NOC is biometrically secured and accessed only by authorized engineers to support your IT needs.

► Proof of Concept on Wheels (POC's)

It is essential that solutions provide the advertised ROI and that's why Nexus Information Systems uses three different mobile Proof of Concept racks to test solutions in your own environment to validate the expected results.

► Engineering and Project Management

Expertise, experience, planning, and management are crucial to the success of any IT implementation. After assessing and evaluating your current IT environment, we can design a plan for your needs while leveraging your current infrastructure. Our solutions provide you with accountability and a timeframe you desire.

► Assessments

Assessments provide an understanding of the people, processes, and technology of your IT systems in order for us to design a solution efficiently and cost-effectively. Our team will locate vulnerabilities, diagnose your critical pains, and recommend solutions to truly align IT systems with your strategic business objectives. This allows your company to focus its energies on what it does best!



NexDR

Your information is your business and it's essential to take proactive measures to preserve your business from data loss. NexDR is our comprehensive approach of best practices with a unique combination of technologies to either manage or implement a backup and recovery solution that fits your business continuity requirements.

- ▶ Disaster Recovery
- ▶ Backup Management
- ▶ Data Archiving
- ▶ Virtual Backup
- ▶ Synthetic Full Backups
- ▶ Incremental Forever Backup
- ▶ Off-site Replication



NexProtect

We take a holistic approach to have clients reach a level of protection that assures that either internal expectations or stringent compliance requirements, such as HIPAA or Sarbanes-Oxley, are met. Our security practices provide customers with services proven most effective to their individual business strategy.

- ▶ Security
- ▶ Risk Assessment
- ▶ Controlled Penetration
- ▶ Business Process Review



NexPrint

Most organizations unnecessarily spend 3% of their total revenue on printing costs every year, which can be drastically reduced through the use of NexPrint. We manage your printers, service, and supplies while you simply pay for pages you print in a per user-based model. We take care of the logistics, ensuring your fleets of MFP/printers are running at their best.

- ▶ Monitor
- ▶ Audit
- ▶ Supply (Just in Time)
- ▶ Assessment
- ▶ Document Workflow
- ▶ Repair



NexInnovate

IT infrastructure has become exponentially more complex because of explosive data growth, increased file sizes, and server sprawl. A new class of emerging technologies has developed to address these problems and NexInnovate is our best practices and service expertise in these technologies to deliver a solution that can dramatically transform your IT infrastructure.

- ▶ Storage and ILM
- ▶ Virtual Infrastructure
- ▶ Blade Servers
- ▶ Consolidation
- ▶ Digital Signage
- ▶ Networking



NexSupport

We proactively monitor and address the vital components of your network, within our secure Network Operations Center, to prevent disruptive maintenance issues from occurring. With your IT department productive, instead of busy with continuous firefighting, you can return to normal business. In the event an issue does arise, our team of experts can be available 24x7 to assist or remedy the situation as needed.

- ▶ Proactive Monitoring
- ▶ Audit and Discovery
- ▶ Spam/Virus Protection Mgmt.
- ▶ Remote Support
- ▶ Network Policy
- ▶ Patch Management
- ▶ NOC



NexDepot

Nexus provides a complete range of hardware break-fix services that encompass a wide variety of IT assets. Multi-vendor support capabilities combine with warranty and non-warranty service in an on-site and dispatched environment. Nexus' configuration, imaging, and IMAC services allow our clients to realize the maximum benefits of a well thought out, delivered, flexible, and cost effective traditional service solution.

- ▶ Configuration & Imaging
- ▶ Staff Augmentation
- ▶ Logistics & Distribution
- ▶ IMAC
- ▶ Break/Fix
- ▶ Warehouse & Delivery